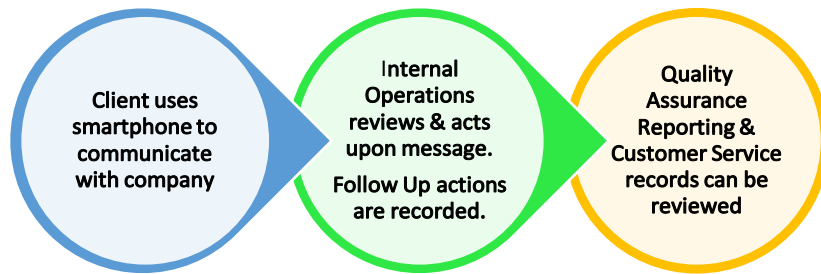
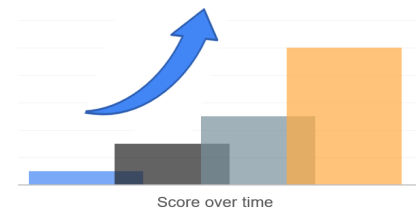


Use the newest technology to propel your company's customer service above and beyond:

- No more paper printing and ink costs. No more running out of flyers or running out of time to re-supply them.
- For your customers: No more running around trying to find someone to assist them.
- With their smartphone, Clients/Customers/Patients/Workers can communicate with your company, IMMEDIATELY.
- Customizable Service Modules per industry
 - * *Customer Compliment Review form*
 - * *Customer Complaint Review form*
 - * *Service Notification form*
 - * *New Client/ Customer/ Patient Notification (or Enrollment, Information, etc) form*
- Education / Reference Materials/ Advertisement may be included
- Customizable Platform Reports readily available for Quality Metrics review
- Date, Time stamped service completion records for service reviews



Customer Service Ratings



Versatile Application: Use anywhere customer service communication or feedback is needed



A customized card with QR Code/NFC chip is placed in any location desired.

Customer scans QR code or taps NFC chip and fills in notification form.

Form is customized to your business need.

SES: Service Enhancement Software

MEN'S ROOM

2nd FLOOR

Issues to report.

- NO SOAP
- NO TOILET PAPER
- NEED CLEANING
- Other Issues

Select image to upload: [Image Icon]

Send

To Text Office a Message, Click HERE

Send Message

Video Call

Content

Required

Name Required Patient 1

Birthdate 01-01-1950

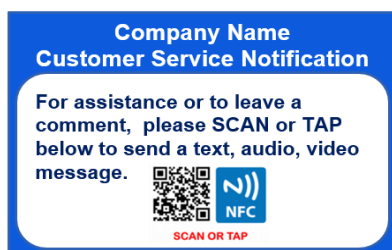
Phone 123-456-7890

Message:

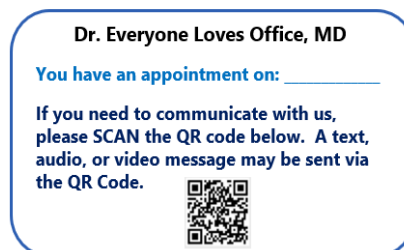
Type message here.

Close Done

Any Customer Service Location



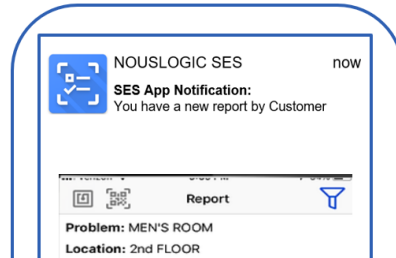
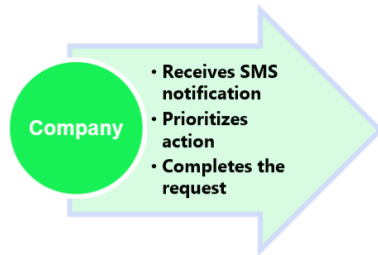
Doctor's office



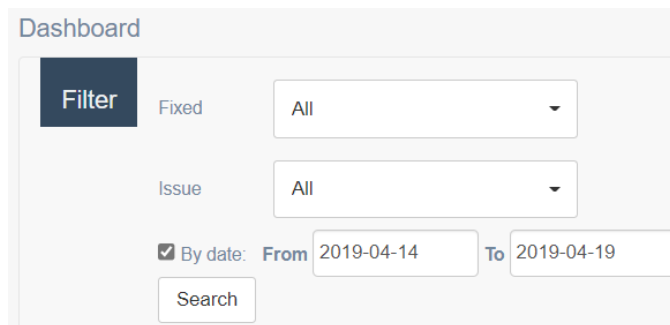
Facility Maintenance



The Staff receives an instantaneous notification on their phone and sees the problem/location reported. Staff reports the action completed in response to the notification. Each staff action is date & time stamped.



Supervisor logs into dashboard to view, prioritize, assign, and track completion. Reports for Quality Assurance/ Performance Improvement are available and customizable.



PROBLEM(S) REPORTED									PROBLEM(S) FIXED					
Date	Time	Name	Reporting Department	Description	Image	Attach	Problem/Location	Date	Time	Name	Department	Fixed	Note	
4/15/2019	10:47:56	Unknown	Unknown	NO TOILET PAPER	(img)	Attach	MEN'S ROOM 2nd FLOOR	4/15/2019	10:48	Steve HK	Others2	<input checked="" type="checkbox"/>	Note	
4/15/2019	10:46:07	Unknown	Unknown	NO SOAP	(img)	Attach	MEN'S ROOM 2nd FLOOR	4/18/2019	20:48	John Demo	Admin	<input checked="" type="checkbox"/>	Note	
4/14/2019	21:34:44	Unknown	Unknown	NEED CLEANING	(img)	Attach	LADIES' ROOM 3rd Floor	Not yet Fixed				<input type="checkbox"/>	Note	